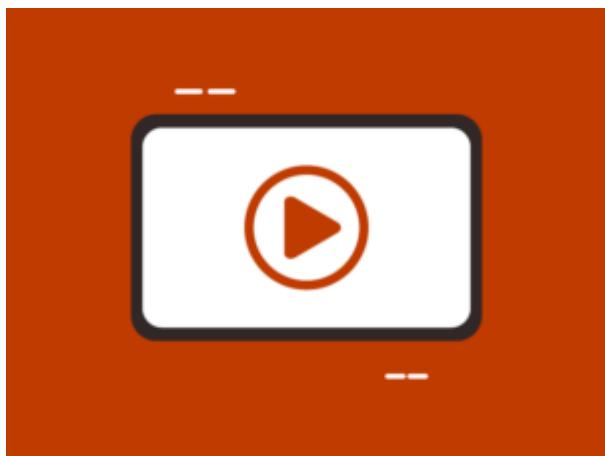


Preventing Workplace Violence in a Restaurant



Preventing Workplace Violence shows employees how to recognize the warning signs of possible violent behavior, as well as how to avoid or defuse potentially dangerous situations. One out of every six violent crimes occurs in the workplace. And while workplace homicides grab the headlines??? (homicide is the second leading cause of death on the job and the number one killer of women in the workplace)??? other forms of workplace violence happen much more frequently. No organization, regardless of its size or type, is immune to workplace violence. Areas covered in the course include the nature of workplace violence, underlying causes and warning signs, aggressive behavior, threats and verbal abuse, sexual harassment, physical assault and armed assailants, fostering a positive workplace environment, and more. This VOD program is one of the most effective and efficient ways to get employees the training that they need, in a classroom or individually through their desktop or tablet computer.