Attitude and Safety – Picture This



Look at the picture above there is a group of coworkers on a meeting and one worker is sleeping during the meeting showing disrespect to others for unknown reasons. Sometimes employees become increasingly disrespectful and resistant to any direction from their employers or coworkers. Their attitude make it difficult to work with others.

Managers sometimes worry that they can't address attitude issues as straightforwardly as they would performance issues but they can and they should. In fact, they should frame it exactly the same way they would a performance issue. They should specific about what their employees are doing that needs to change (as opposed to just labeling it a "bad attitude"). For instance: "Part of what they need in this role is someone with a cheerful, can-do attitude and a willingness to hear feedback. That means managers need to be pleasant to coworkers, participate in meetings, not roll their eyes or otherwise be dismissive when people talk, and be open to discussing areas.